UBC Occupational First Aid Program
Safety & Risk Services

Previous Program

UBC has provided a central first aid program for over 20 years
- Program was for all Faculty, Staff, Student-Staff
- Call 604-822-4444 or 2-4444 to receive first aid
- Vancouver Fire Rescue Services (VFRS)
  - Back end of Vancouver E-Comm
  - Dispatch Hall 10
Previous Program

Departmental Occupational First Aid attendants
- Different process for each department
- Responsible for own program

Reasons for Change

Central First Aid Program
- Listened to feedback
- Barriers to use
  - Indiscreet
  - Firefighters treating minor wounds
  - Escalation of process
  - Feeling of embarrassment
- Low awareness at UBC
- System used very infrequently

When surveyed, 65% of UBC staff and faculty claim to not know the UBC first aid number.
Reasons for Change

Departmental first aid attendants
• UBC considered one workplace
  • Determined after consultation with WorkSafeBC
  • One first aid program for UBC-V
• Compliance with WorkSafeBC regulation
  • Must have minimum OFA Level 2
  • First aids must be attended by the attendant on record

New First aid Program for UBC-V

Centralized program to ensure consistent practice on process and reporting

Enhancement of central program
• Program for all Faculty, Staff, Student-Staff at UBC-V
• Call 604-822-4444 or 2-4444 to receive first aid
• Campus Security to Dispatch
• Dedicated UBC Occupational First Aid Team
Students and Visitors

- First aid risk assessment for Faculty, Staff, Student – Staff only
- Required by WorkSafeBC to have two separate systems
- If a student or visitor requires first aid they should:
  - Attend UBC Student Health Services in the UBC Hospital (Students only)
  - Go to Urgent Care at the UBC Hospital – 2211 Wesbrook Mall (Open Everyday 8am-10pm)
  - Call 911 for an ambulance

Occupational First Aid Team

- 24/7 mobile first aid team
- Two vehicles
  - Process of procuring Sprinter
- Can provide treatment at:
  - Patient’s location
  - Private space
  - Mobile first aid unit
  - First aid room
Advantages

Team of dedicated first aid attendants
• Primary role is to provide first aid
• Ready to respond at anytime
• Highly trained and knowledgeable professionals

Non-emergency transports
• Ability to transport patients with non-life threatening injuries
  • E.g. Ankle sprains
• Transport to UBC Hospital or walk in clinics on campus
• Reduce need to call 911 for non-life threatening injuries
Advantages

Centralized documentation
• All first aid records completed by Occupational First Aid Team
• Move from paper based to electronic system
• Stored in Online First Aid Reporting System
  • Records can be provided upon request to people who need it

Supervisor follow up
• Ability to contact injured employee’s supervisor
• Contact supervisor to provide incident details to ensure incident report is completed within 48 hours
• Provide recommendations, limitations/restrictions

Communications

Make the call Occupational First Aid
604 822 4444 for immediate assistance.
All UBC faculty, staff, and student-staff must be offered Occupational First Aid for medical assistance.

For 24/7 immediate assistance, dial: 604 822 4444
For Emergencies, dial: 9-1-1
When should you call first aid?
What should you do if you need first aid for your minor injury?

1. Inform your supervisor
2. Call 2-4444 from any UBC landline or 604-822-4444 from a cellphone
3. Explain the situation and request first aid
4. First aid support will be dispatched to your location

What should you do if a colleague has a minor injury and needs first aid?

1. Check to see if they are OK
2. Provide any assistance as needed, if you are comfortable to do so
3. Call 2-4444 from any UBC landline or 604-822-4444 from a cellphone
4. Explain the situation and request first aid
5. First aid support will be dispatched to your location
What should you do if there is a medical emergency?

1. Check to see if they are OK if it is safe to do so
2. Provide any assistance as needed, if you are comfortable to do so
3. Call 911 first, then someone else call 2-4444 from any UBC landline or 604-822-4444 from a cellphone, if possible
   a) Do not want to delay emergency services
4. Stay on the phone with E-Comm
5. Transfer care of patient to first aid or paramedics

Take home message

Make the call to 604-822-4444
Questions?

Thank you.