



# UBC Occupational First Aid Program

Safety & Risk Services

**UBC** Occupational First Aid

## Previous Program

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UBC has provided a central first aid program for over 20 years

- Program was for all Faculty, Staff, Student-Staff
- Call 604-822-4444 or 2-4444 to receive first aid
- Vancouver Fire Rescue Services (VFRS)
  - Back end of Vancouver E-Comm
  - Dispatch Hall 10


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## Previous Program

Departmental Occupational First Aid attendants

- Different process for each department
- Responsible for own program

**FIRST AID** 

**For UBC Faculty, Staff & Student Workers**  
In accordance with WorkSafeBC Regulations

Building  Address   
Department(s)

**In the event of a MEDICAL EMERGENCY call 9-1-1  
first and then First Aid at 604-822-4444**

**Call Campus Mobile First Aid**  
(Faculty, staff & student workers only)

**604-822-4444**

- The Mobile First Aid Unit will go to the patient's location and respond to any first aid issue; no matter how minor
  - The Dispatcher will ask for your address (see above)
- The Van, Fire Dept. is contracted to provide mobile first aid for UBC
- Students - attend UBC Student Health (UBC Hospital) or call 911

**Others with First Aid Training in this Building**

Name <input type="text"/>	Room <input type="text"/>	Phone <input type="text"/>
Name <input type="text"/>	Room <input type="text"/>	Phone <input type="text"/>
Name <input type="text"/>	Room <input type="text"/>	Phone <input type="text"/>

UBC Risk Management Services 604-822-2029

## Reasons for Change

Central First Aid Program

- Listened to feedback
- Barriers to use
  - Indiscreet
  - Firefighters treating minor wounds
  - Escalation of process
  - Feeling of embarrassment
- Low awareness at UBC
- System used very infrequently

*When surveyed, 65% of UBC staff and faculty claim to not know the UBC first aid number.*

## Reasons for Change

### Departmental first aid attendants

- UBC considered one workplace
  - Determined after consultation with WorkSafeBC
  - One first aid program for UBC-V
- Compliance with WorkSafeBC regulation
  - Must have minimum OFA Level 2
  - First aids must be attended by the attendant on record

## New First aid Program for UBC-V

Centralized program to ensure consistent practice on process and reporting

### Enhancement of central program

- Program for all Faculty, Staff, Student-Staff at UBC-V
- Call 604-822-4444 or 2-4444 to receive first aid
- Campus Security to Dispatch
- Dedicated UBC Occupational First Aid Team



## Students and Visitors

- First aid risk assessment for Faculty, Staff, Student – Staff only
- Required by WorkSafeBC to have two separate systems
- If a student or visitor requires first aid they should:
  - Attend UBC Student Health Services in the UBC Hospital (Students only)
  - Go to Urgent Care at the UBC Hospital – 2211 Wesbrook Mall (Open Everyday 8am-10pm)
  - Call 911 for an ambulance

## Occupational First Aid Team

- 24/7 mobile first aid team
- Two vehicles
  - Process of procuring Sprinter
- Can provide treatment at:
  - Patient's location
  - Private space
  - Mobile first aid unit
  - First aid room





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## Advantages

Team of dedicated first aid attendants

- Primary role is to provide first aid
- Ready to respond at anytime
- Highly trained and knowledgeable professionals

Non-emergency transports

- Ability to transport patients with non-life threatening injuries
  - E.g. Ankle sprains
- Transport to UBC Hospital or walk in clinics on campus
- Reduce need to call 911 for non-life threatening injuries

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# Advantages

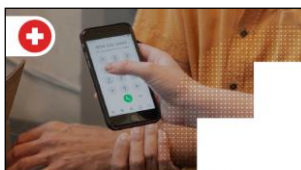
## Centralized documentation

- All first aid records completed by Occupational First Aid Team
- Move from paper based to electronic system
- Stored in Online First Aid Reporting System
  - Records can be provided upon request to people who need it

## Supervisor follow up

- Ability to contact injured employee's supervisor
- Contact supervisor to provide incident details to ensure incident report is completed within 48 hours
- Provide recommendations, limitations/restrictions

# Communications



Make the call  
**Occupational First Aid**

**604 822 4444** for  
immediate assistance.

Occupational First Aid is available 24/7 to all faculty, staff, and student-staff for assistance.

For emergencies, Dial 9-1-1, then call Occupational First Aid.



Make the call  
**Occupational First Aid**

All UBC faculty, staff, and student-staff must be offered Occupational First Aid for medical assistance.

For 24/7 immediate assistance, dial: **604 822 4444**  
For Emergencies, dial: 9-1-1



# Make the call **Occupational First Aid**

Occupational First Aid is available 24/7 to all faculty, staff, and student-staff for assistance.

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# When should you call first aid?

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## What should you do if you need first aid for your minor injury?

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1. Inform your supervisor
2. Call **2-4444** from any UBC landline or **604-822-4444** from a cellphone
3. Explain the situation and request first aid
4. First aid support will be dispatched to your location

## What should you do if a colleague has a minor injury and needs first aid?

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1. Check to see if they are OK
2. Provide any assistance as needed, if you are comfortable to do so
3. Call **2-4444** from any UBC landline or **604-822-4444** from a cellphone
4. Explain the situation and request first aid
5. First aid support will be dispatched to your location



## What should you do if there is a medical emergency?

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1. Check to see if they are OK if it is safe to do so
2. Provide any assistance as needed, if you are comfortable to do so
3. Call **911** first, then someone else call **2-4444** from any UBC landline or **604-822-4444** from a cellphone, if possible
  - a) Do not want to delay emergency services
4. Stay on the phone with E-Comm
5. Transfer care of patient to first aid or paramedics

## Take home message

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Make the call to **604-822-4444**

**Questions?**

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**Thank you.**

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