

Custodial Services Joint Occupational Health & Safety Committee Meeting Minutes

Name of	Custodial Services	Work	er Chair:	Felinor Adriano (co-chair)		
Committee:	Joint Occupational Health & Safety Committee	Employer (Co-Chair:	David Sequeira (chair)		
Date:	February 14th, 2024		Time:	2:00 p.m.		
Date.	reblualy 14th, 2024	l	ocation:	CCP R-RM CPDE Custodial Boardroom		
		· · · · · · · · · · · · · · · · · · ·				
AGENDA:	1. Roll Call	6.	Review W	orkplace Safety Inspections (including any changes to		
	2. Determination of Quorum		equipment	t, machinery or work processes that may affect the health or safety		
	3. Approval of Previous Joint Occupational Health ar	nd	of workers			
	Safety Committee (JOHSC) Meeting Minutes	7.	Review Ed	ducation and Training		
	·		Ongoing (Business – Status of Action Items		
	Local Safety Team (LST) Minutes & Approval of Ag	_	JOHSC Fo	rmal Recommendation Letters & Regulatory Inspections		
	5. Review Central Accident/Incident Reporting System (CA		New and	Other Business		
	report of Accidents/Incidents	11.	Next Mee	ting		
	 Monthly Incident List & Statistical Summary F 	Report 12.	Meeting A	Adjournment		

Minutes Recorded by: Shirley Tseng Distributed: March 13, 2024

1. ROLL CALL					
Worker Representatives	Association/Union	Work Location	Present	Regrets	Absent
Efren Arriesgado	CUPE 116	Custodial Service Worker	V		
Felinor Adriano (co-chair)	CUPE 116	Custodial Service Worker	V		
Juanito Flores	CUPE 116	Utility Worker			
Kuldeep Malli (co-chair alternate)	CUPE 116	Custodial Head Service Worker			
Sarabjit Kaur Jaswal	CUPE 116	Custodial Service Worker			
Employer Representatives	Work Location		Present	Regrets	Absent
Barry Brooks	Operations Manager			$\overline{\mathbf{V}}$	
Conor Cregg-Guinan (co-chair alternate)	Operations Manager				
Denise Tang	Custodial Assistant Supervisor				
David Sequeira (co-chair)	Custodial Assistant Supervisor				
Resources/Guests	Work Location		Present	Regrets	Absent
Manjit Sound (Guest)	Custodial Head Service Worker		V		



1. ROLL CALL					
Worker Representatives	Association/Union	Work Location	Present	Regrets	Absent
Lori Takenaka	SRS				
Shirley Tseng	Clerical Pool (Minute Taker)		☑		

2. DETI	DETERMINATION OF QUORUM									
â	. A minimum of 4 members;		·							
k	b. Worker representatives (faculty and staff workers who do not exercise managerial functions) and employer representatives (management workers who exercise managerial functions);									
C	. At least half of the members must be worker representatives;									
Is there q	uorum for this meeting?	Yes	No							
		\square								

3. APPROVAL OF PREVIOUS JOHSC MEETING MINUTES						
(Statement to indicate minutes of previous meeting have been read & acknowledged and to record any corrections to it)						
 Move to adopt minutes: Moved by: Felinor Adriano Amendments to minutes: Seconded by: Denise Tang 						
Are the minutes approved?	Yes ☑	No				

4. ADDITIONAL AGENDA ITEMS & APPROVAL OF AGENDA

- SRS Monthly Co-Chair Email
- I-B-28 Hazard Identification & Assessment Program

4 A. REVIEW ACTIONABLE ITEMS FROM LST MINUTES (if applicable)

Place actionable items under Accident/Incident Investigation, Safety Inspections, Correspondence, New Business etc. as applicable and assign proper item # for further discussion/action.

✓ No actionable items noted

Is the agenda approved?



4.	ADDITIONAL AGENDA ITEMS & APPROVAL OF AGENDA	

See attached incident report:

• Monthly Incident List & Statistical Summary Report (For any <u>general</u> CAIRS information that requires discussion or action, please record under "New Business" e.g. make note of trends etc. Any incident specific items and follow up requests are to be listed below)

Item # (Use CAIRS Incident ID #)	Priority	Accident Type	Action Plan (Actions Taken/Need to be taken)	Assigned To	Follow up: Date Pending	Status
130971	E	Medical Treatment	• Item reviewed. Description: employee came to work on time, while Head Service Worker was giving assignment to the employee, employee, look disoriented, had difficulty remembering or recalling. HSW contacted his Supervisor explaining what had happen, Supervisor asked HSW to call UBC First Aid. UBC First Aid arrived, after short interview with worker, UBC First Aid brought employee to VGH at about 3:50PM. Employee did not experience this med. condition before, employee is not on any kind of med. Employee undergone medical tests At about 9 PM employee was discharged from VGH, employee was asked to take rest, employee was picked up by employee's spouse. If there are more info, it will be added, as it comes. Root Cause: very difficult to determine root cause. As mentioned employee had undergo med. evaluation in hospital, nothing was found, employee was discharged same day with recommendation to take rest for few days, employee was off Jan 31, Feb 1,2. reported to work on Feb 5/2024, resumed full duties and 7.5 hours - no restrictions. Corrective Actions: All Actions Complete	N/A	N/A	Info Only



See attached incident report:

• Monthly Incident List & Statistical Summary Report (For any <u>general</u> CAIRS information that requires discussion or action, please record under "New Business" e.g. make note of trends etc. Any incident specific items and follow up requests are to be listed below)

Item # (Use CAIRS Incident ID #)	Priority	Accident Type	Action Plan (Actions Taken/Need to be taken)	Assigned To	Follow up: Date Pending	Status
			 Corrective Action 1 Corrective Action Identified: employee was admitted to the Hospital, undergo medical examination. Estimated Completion Date: 2024-02-08 Final Actions Taken: Employee had taken 3 days off to rest as per doctor's recomendation. Date Completed: 2024-02-08 			
133650	E	Incident Only	 Item reviewed Description: Worker was dumping garbage in the dumpster, one garbage bag at a time. The dumpster lid was propped open but gusty wind was blowing and slammed the dumpster bin's lid onto the worker's finger, resulting in pain. Worker called Head and Campus First Aid was dispatched. Worker was examined, an icepack was provided and worker continued to work without further issues. Root Cause: Dumpster lid not secured properly and the wind blew it closed Corrective Actions: All Actions Complete Corrective Action 1 Corrective Action Identified: Remind worker to secure dumpster lid properly using the dumpster arm Estimated Completion Date: 2024-01-08 	N/A	N/A	Info Only



See attached incident report:

• Monthly Incident List & Statistical Summary Report (For any <u>general</u> CAIRS information that requires discussion or action, please record under "New Business" e.g. make note of trends etc. Any incident specific items and follow up requests are to be listed below)

Item # (Use CAIRS Incident ID #)	Priority	Accident Type	Action Plan (Actions Taken/Need to be taken)	Assigned To	Follow up: Date Pending	Status
			 Final Actions Taken: Worker was reminded to use dumpster arm to secure the dumpster lid 			
133764	E	Incident Only	• Item reviewed; Corrective actions pending Description: Tuesday, January 30 - 9:45 am - Incident occurred when worker was in the process of performing some dusting work in the Multiversity Gallery within the Museum of Anthropology building and worker walked into a large centerpiece table, causing the worker to trip and fall on to the table. - Both of the worker's shins came into contact with the table causing the fall with the worker landing on their right shoulder, left hand. Worker sustained bruising to their right shoulder and both shins. 9:48 am - Worker called their Head Service Worker (HSW) to report the incident and to seek help. HSW made their way to the site to assist worker. 9:50 am Worker went to UBC Security located on the upper level to get First Aid. First Aid Attendant (FAA) treated worker's wounds and provided them with an ice pack. FAA advised worker to place a hot pack on their shoulder to help alleviate the pain. 11:00 am - HSW offered worker modified duties. Worker continued to work the rest of their shift without further incident.	DS	Mar/24	N
133773	E	Time Loss	Item reviewed; Corrective actions pending Description: Wednesday, January 31 - 07:00 am	DS	Mar/24	N



See attached incident report:

• Monthly Incident List & Statistical Summary Report (For any <u>general</u> CAIRS information that requires discussion or action, please record under "New Business" e.g. make note of trends etc. Any incident specific items and follow up requests are to be listed below)

			assessment and treatment 1:00 pm - Worker was released from UBC Hospital. HSW picked-up worker and transported them back to the Music Building Worker was provided with medical note recommending two days off work to rest and to visit a chiropractor and physiotherapist.			
			worker to UBC Hospital. 8:20 am - Campus Security transported worker to UBC Hospital for assessment and treatment 1:00 pm			
			7:53 am - Worker called HSW to request to be taken to UBC Hospital as the pain in the left side of their neck and shoulder worsened. 7:55 am - HSW called Campus Security and requested for assistance to take			
			 Worker informed Head Service Worker (HSW) that they were experiencing slight pain in their neck and shoulder at the start of shift. Worker did not think much of the issue at the time and was not able to identify the cause of the pain. Worker collected their keys and proceed to work in their area as normal. 			
Item # (Use CAIRS Incident ID #)	Priority	Accident Type	Action Plan (Actions Taken/Need to be taken)	Assigned To	Follow up: Date Pending	Status



See attached incident report:

• Monthly Incident List & Statistical Summary Report (For any <u>general</u> CAIRS information that requires discussion or action, please record under "New Business" e.g. make note of trends etc. Any incident specific items and follow up requests are to be listed below)

Item # (Use CAIRS Incident ID #)	Priority	Accident Type	Action Plan (Actions Taken/Need to be taken)	Assigned To	Follow up: Date Pending	Status
			Corrective Action 2: New lighting to be installed. DS to	DS	Jan/24	IP
			 follow up if SR is submitted. Secondary corrective action was added: check any lightings near Chemistry Building need to be improved. In progress. 	DS	Dec/23	IP
			• CCG suggests to submit a ticket to improve lighting Description: Employee works in Hebb Building, shift 3pm-11pm, at 10:45PM employee left Hebb Building through south entrance, proceeding to New Life building to surrender keys at sign"in and out" office.On way from Heb Building to New Life Building employee chose walk down cement stairs between Heb Building And Chemistry A ,while walking down stepped on small pebble as result sprained right ankle. Employee checked in office surrounded keys from building and reported incident at 10:56pm, I went to see employee at 11:10pm, asked employee to show me the please of this incident. Mentioned stairway area is quite dark. Employee did not want to this incident to go thru WCB. Employee next day called in sick, did not want to register as WCB, next day employee had pr booked medical appointment, on Friday Sept 8th employee called in sick.On Monday Sept 11 employee came to work, I visited employee employee stated is OK was able to finish shift without any problem. I have to add On Monday Sept 11 when employee reported to work employee brought doctor's note saying that employee should be off from work from Sept 5 until Sept 13, employee stated is ready to work and reported to work on Sept 11/2023	DS	Nov/23	N



See attached incident report:

• Monthly Incident List & Statistical Summary Report (For any <u>general</u> CAIRS information that requires discussion or action, please record under "New Business" e.g. make note of trends etc. Any incident specific items and follow up requests are to be listed below)

(* See Legend at end for Priority and Status Codes)

Item # (Use CAIRS Incident ID #)	Priority	Accident Type	Action Plan (Actions Taken/Need to be taken)	Assigned To	Follow up: Date Pending	Status
			Root Cause: It appears that root cause of the incident is very limited lighting in area, stairway is dark. Corrective Actions: All Actions Complete Corrective Action 1 Corrective Action Identified: Chose different path (north side of Hebb Building)it's very well lighted, no stairs, smooth concrete pathway. Estimated Completion Date: 2023-09-11 Date Completed: 2023-09-11			

6. REVIEW OF WORKPLACE SAFETY INSPECTIONS (including any changes to equipment, machinery or work processes that may affect the health or safety of workers

Distribute inspection checklist(s) and report(s) for meeting and use this table to record discussion and new recommendation(s)

✓ No actionable items noted

Item#	Priority	Date	Discussion/Comments/Recommendations	Assigned To	Follow up: Date	Status
Van 412	С	Jan 5/24	Item completed. Small 2- step ladder was stored in the vehicle. Best to have it tired down to prevent it from falling onto bulbs in the vehicle. Recommendations/Actions – Get 2 munge straps to tie down the 2-step ladder.	DT	Jan/24	C N



* GI- General Inspection

7. REVIEW EDUCATION AND TRAINING

(General discussion, confirm all training is up-to-date, etc. For all actionable items please list below)

ltem #	Priority	Action Plan	Assigned	Follow up:	Status
(ED-yy/mm/dd-01)	1110110	(Actions Taken/Need to be taken)	То	Date Pending	Otatas
ED-2024/02/14-03	С	8 hours Safety Training in 2024			
		 To record what and when members take safety courses either in 	All	Mar/24	N
		person or online			
		New JOHSC Member Safety Training – Majit Sound			
ED-2024/02/14-02	С	Manjit attended as a Guest and stated that he would inform the committee if	MS	Sep/24	N
		he would like to join the committee. He is aware that he will have to			
		complete the JOHSC Fundamental Training again as he has not been a			
		committee member for over two years.			
ED-2024/01/10-01	С	Western Conference on Safety			
		Supervisors to confirm members' attendance on April 18 th & 19 th .	All	Mar/24	IP
		Western Conference on Safety link listed below	All	Feb/24	N
		https://wcs.pacificsafetycenter.com/wcs-program/			
		Please send LT registration forms no later than <i>March 8th</i> . Also, they need			
		approval from their supervisors/leadership as the cost would need to be paid			
		by their department.			
ED-2023/02/08-01	С	8 hours Safety Training			
		• Item complete in 2023.			C
		RT recommend whoever receives safety training can share materials	CCG & FA	Jun/23	IP
		or knowledge at the meeting. CCG & FA to share information from			
		Western Conference on Safety next month			
		CCG registered for 1-day Western Conference & FA 2 days	All	May/23	IP
		FA expresses interest to attend the Western Conference.	All	Apr/23	IP
		3 spots available in Western Conference in May. Please email CCG if			
		you are interested.	All	Mar/23	IP
		LT to send out "Women in Safety Summit" online training information			
		No update	LT	Feb/23	IP
			All	Jan/23	N

^{*} ED – Education and Training



8. ONGOIN	IG BUSIN	ESS – Status	s of Action Items			
Itana H	Dui a vitu	Data	Action Plan	Assigned	Follow up:	Ctatus
Item #	Priority	Date	(Actions Taken/Need to be taken)	То	Date Pending	Status
NB-			<u>Time Loss Incident Reviews</u>			
2024/01/10-		14-Feb-24	Remains on minutes as ongoing business.	All	Mar/24	IP
07		10-Jan-24	In 2023 - 16 Time Losses, 5 Health Care, 28 Incidents	All	Feb/24	N
			In 2022 - 14 Time Losses, 1 Health Care, 15 Incidents			
			 Incident types - Overexerting is still the top incident 			
			type for 2022 and 2023.			
			 Injury types - Other Strain, Contusion and Back Strain 			
	Е		are the top 3 for 2023 vs. Other Strain, Unknown Injury			
	_		and Pain from Impact in 2022			
			 Body Parts – Hand, Back and Ankle/Fingers are top 3 in 			
			2023 vs Back, Arm, Knee and Shoulder in 2022			
			 Contributing Factors – Procedures not being followed, 			
			Lifting and Rushing in 2023 vs. Heaving Lifting, Lifting			
			and pre- existing condition in 2022			
			However, reporting within 48 hours including First-Aid improved			
			significantly.			
NB-			More Evening Shift Representatives			
2023/12/08-		14-Feb-24	Manjit Sound joined this committee as a guest on Feb. 14 th , 2024. To	BB	Mar/24	IP
77	_	40 1 24	add in crew talk to recruit more worker reps from evening shift.	20	5 1 /24	15
	E	10-Jan-24	In progress.	BB	Feb/24	IP N
		08-Dec-23	FA will be the sole representative for evening shift custodians after EA's	BB	Jan/24	N
			move to the day shift. It was suggested to invite more evening shift custodians to join the committee in January crew talk.			
NB-			Warm Up To Work Stretches			
NB- 2023/10/11-		14-Feb-24	CCG to update at next meeting.	CCG	Mar/24	IP
64		10-Jan-24	In progress	CCG	Feb/24	IP IP
0-7	E	08-Dec-23	No update.	CCG	Jan/24	IP
		08-Dec-23	In progress.	CCG	Dec/23	IP
		11-Oct-23	5-minutes warm up stretches prior to work for discussion in crew talks	CCG	Nov/23	N.
		11 000 20	to reduce injuries incidents		, 23	
NB-			Needles in Garbage Bin			
2023/7/12-	E	14-Feb-24	To discuss at managers' meeting.	DS	Mar/24	IP
50		10-Jan-24	In progress.	DS	Feb/24	IP



		00.0	LSC has already implemented the stickers. Management will discuss on	D.C.	. /24	
		08-Dec-23	the possibility of extending this practice to other buildings. DS presented the sticker to the committee and all committee members	DS	Jan/24	IP
		08-Nov-23	motioned. DS to discuss in Custodial Management Meetings for actions.	DS	Dec/23	IP
		00 1107 25	DS to update at next meeting.	55	DCC/23	"
		11-Oct-23	LT to send out signage 'no sharp needle inside garbage bags' and related	LT/DS	Nov/23	IP
		13-Sep-23	communications between Sean Lynch and Marlene Chow from Chem	LT/DS	Oct/23	IP
		·	Bio building to DS.	,	•	
			PG commented there are yellow stickers regarding of needles disposal			
		9-Aug-23	being placed on garbage bins in every lab at LSC.	DS	Sep/23	IP
			There has been issue with needles in garbage bin. DS will gather more			
		12-Jul-23	information from Sean. In progress.	DS	Aug/23	N
NB-			JOHSC Annual Evaluation Review			
2023/7/12-		14-Feb-24	In progress.	DS	Mar/24	IP
46		10-Jan-24	In progress.	DS	Feb/24	IP
		08-Dec-23	DS to update at next meeting.	DS	Jan/24	IP
		08-Nov-23	To review at next meeting.	DS	Dec/23	IP
		11-Oct-23	DS to update at next meeting.	DS	Nov/23	IP
		13-Sep-23	DS to distribute to committee members for review in more detail prior	DS	Oct/23	IP
			to next meeting and discuss at next meeting.			
		9-Aug-23	PG to check specific area to improve in detail.	PG	Sep/23	IP
	E	12-Jul-23	The annual evaluation showed improvement from last year, with a score	All	Aug/23	N
			of 92 out of 100. The following JOHSC Goals have been identified:			
			Continue to encourage member participation in JOHSC discussions.			
			2. Remind members of the importance of regular attendance and look			
			into recruiting more worker reps for the Custodial JOHSC.			
			3. Monitor the effectiveness of the updated inspection process for			
			ensuring all expected JOHSC inspections are being completed.			
			4. Use JOHSC communications to educate workers about their duty to			
			report incidents and near misses to their Supervisors in a timely manner.			
			Committee to discuss the evaluation in details in the next meeting.			

^{*} ED – Education and Training * GI- General Inspection *NB – New Business

9	9. JOHSC FORMAL RECOMMENDATION LETTERS & REGULATORY INSPECTIONS (e.g. WorkSafeBC)								
	Item #	Priority	Discussion and/or Action Items	Assigned To	Date of	Date to be Completed	Status		
				10	Issue	Completed			



9. JOHSC FORMAL	RECOM	IMENDATION LETTERS & REGULATORY INSPECTIONS (e.g. Wo	orkSafeBC)	1		
(use						
Recommendation #)						
Recommendation #) IR #202416973009A	E	 Description: On January 22, 2024, a worker sustained an injury after falling four feet above grade while pulling material from under a tarp. The worker received first aid on scene, and was then transported to a hospital for medical treatment. There were zero (0) orders issued to the University. JOHSC/LST General Learnings/Discussion Points:	N/A	Jan 23/24	N/A	Info



10. NEW and (OTHER BU	ISINESS:							
Item#	Priority	Date	Discussion and/or	Action Items			Assigned To	Date to be Completed	Status
NB- 2024/02/14-13	E	14-Feb-24	I-B-28 Hazard Identification & Assessment Program The main edits were as follows: • Updated the template • Expanded the references and definitions and added legal requirements • Edited the roles and responsibilities • Level 1 Job Safety Review • Added "as required" in addition to the annual review under next review date • Changed from JOHSC Member to JOHSC Worker Rep in the last table • Level 2 Hazard ID & Assessment Form: • Revised Tables 2 and 3 to include additional information and hazards • Added links to the documents/forms that were previously attached/referenced under Level 3 • Level 3 Assessment Level: • Removed the "level 3" form/document grouping as they've been incorporated into the Level 2 Hazard ID			All	Mar/24	N	
NB- 2024/02/14-12	E	14-Feb-24	Please review and provide feedback by March 31st, 2024. JOHSC Training New dates have been released for JOHSC and LST training. You can register for JOHSC training here, and LST training here. JOHSC Training Part 2a Part 2b March 12th March 15th 1:00pm - 10:00am - 10:00am - 1:00pm - 1:00pm - 11:30pm March 14th March 16th April 15th April 17th 11:00am - 1:00pm - 10:00am - 1:00pm - 1:00pm - 1:00pm - 11:00pm - 11				N/A	N/A	Info Only



10. NEW and (OTHER BU	ISINESS:				
Item#	Priority	Date	Discussion and/or Action Items	Assigned To	Date to be Completed	Status
NB- 2024/02/14-11	E	14-Feb-24	Pink Shirt Day On February 28, wear pink to show your support for an end to bullying and harassment in our communities. At UBC, we strive to provide a safe, respectful and productive environment for our faculty, staff and students. The UBC Respectful Environment Statement outlines our principles about creating a respectful environment for all. Visit https://www.pinkshirtday.ca/ for more information.	N/A	N/A	Info Only
NB- 2024/02/14-10	E	14-Feb-24	Duty to Cooperate & Duty to Maintain Employment Effective January 1, 2024, amendments to the Workers' Compensation Act introduce the Duty to Cooperate and the Duty to Maintain Employment, aiming for a more collaborative return-to-work process for employees recovering from workplace injuries or illnesses. Please refer to the attached document in this email, which provides further insights and guidelines. For assistance and further details regarding the Stay at Work/Return to Work Program, please contact Grace Wang, Manager, RTW & Accommodations.	N/A	N/A	Info Only
NB- 2024/02/14-09	E	14-Feb-24	Building Emergency Response Plan (BERP) The 2024 BERP template has been updated and accompanied by a list of changes. Please remember to annually review the BERP for your building and distribute a final copy to all the building occupants. One of the most notable changes in the BERP this year is the requirement to email a copy of the completed BERP to safety.risk@ubc.ca with any completed individualized evacuation plans removed. Remember to schedule an annual fire drill once within a calendar year! Instructions on how to schedule a drill is included in the BERP along with guidance on what to do for disability and accessibility considerations.	N/A	N/A	Info Only

^{*}NB – New Business



11. NEXT	11. NEXT MEETING					
Date:	March 13 th , 2023					
Time:	2:00 PM					
Location:	CCP R-RM CPDE Gardenia Room					

12. MEETING ADJOURNED					
Time:	3:02pm				

LEGEND

PRIOF	RITY:	STATUS:			
Α	Critical/Life threatening/high probability	N	New		
В	Urgent/moderate probability of re-occurrence	R	Repeat		
С	Important/low probability of re-occurrence	С	Complete		
D	Reminders	IP	In Progress		
Е	Information	RF	Referred forward		

Building Inspection Schedule 2024

Month	Employer Rep	Worker Rep
January	David Sequeira	Kuldeep Malli
February	Conor Cregg-Guinan	Felinor Adriano
March	Barry Brooks	Sarabjit Jaswal
April	Denise Tang	Efren Arriesgado
May	David Sequeira	Kuldeep Malli



June	Conor Cregg-Guinan	Felinor Adriano
July	Barry Brooks	Sarabjit Jaswal
August	Denise Tang	Efren Arriesgado
September	David Sequeira	Kuldeep Malli
October	Conor Cregg-Guinan	Felinor Adriano
November	Barry Brooks	Sarabjit Jaswal
December	Denise Tang	Efren Arriesgado

Monthly Distribution and Posting of Meeting Minutes (Required):

- o Responsible VP
- o Responsible Managing Director/Dean
- o All JOHSC members
- o Internal Communications Person
- o Posted on any Safety Bulletin Boards
- o Risk Management Services for posting on UBC JOHSC website (Email to: ubcsafety.committee@ubc.ca)