DATE
Wednesday, October 16, 2024

TIME
8:00 AM - 3:30 PM

LOCATION
Great Hall (2nd floor) of the Nest
6133 University Blvd

8:00 AM - 8:30 AM
Registration, Continental Breakfast, Coffee, Tea & Vendors

8:30 AM - 9:00 AM
Thank you from President and Vice Chancellor and Vice Presidents

9:00 AM - 10:15 AM
Topic 1: Trevor Sones – Persuasion & Influence: Communicating to Solicit Action

10:15 AM - 10:45 AM
Break / Vendors

10:45 AM - 11:45 AM
Topic 2: Graeme Hooper – Supervisors and Safety: Roles, Requirements and Risks

12:00 PM - 1:00 PM
Lunch / Vendors (Lunch will be provided)

1:00 PM - 1:30 PM
Topic 3: Safety & Risk Services – Safety Tools and Training

1:30 PM - 2:30 PM
Topic 4: Steven Mah – The Building Blocks to Psychological Health & Safety in the Workplace

2:30 PM - 2:45 PM
Break / Vendors

2:45 PM - 3:30 PM
Awards, Prizes and Closing Remarks from Safety & Risk Services and Vice Presidents
Trevor Sones: Persuasion & Influence – Communicating to Solicit Action

Communicating effectively is more than just getting your message across to the person you are talking to. Yes, you want people to hear what you have to say but as safety leaders you want them to actually do something with what you are telling them. Often people communicate in the same way as everyone else and are frustrated that they don’t get much in the way of results from their efforts. This session draws on the key principles of approach that are most effective in enhancing your message and making your communication efforts more persuasive or influential. Using these approaches, you will have a greater likelihood that your communication efforts get results that others are struggling to achieve.

This session will help you:

• Change the structure of your message so that people are more likely to be persuaded and/or influenced in the direction you are hoping for
• Provide insight and approach on how to encourage a change in action or behaviour without using power or authority
• Communicate in a way that increases people’s willingness to take action

About Trevor Sones

Trevor is an Adjunct Professor of Organizational Behaviour at UBC Sauder School of Business. He is a leading expert in conflict and communication, a Harvard-trained negotiator and has been a full-time practicing professional mediator for 16 years. He has extensive experience in helping parties resolve complex communication challenges both big and small involving almost every industry in both the private and public sectors. Trevor has worked with numerous Fortune 500 companies, major organizations, School Districts, Municipalities and the Provincial Health Authorities of BC. Trevor’s unique value proposition is his ability to go beyond the research and provide participants with real-world tools and techniques that actually work in the field. Trevor is wonderfully energetic and highly reviewed by program participants who have worked with him across Canada.

Graeme Hooper: Supervisors and Safety: Roles, Requirements, and Risks

While employers have broad general duties to ensure workplace health and safety, much of that work will be accomplished through front-line supervisors. Increasingly, how supervision was performed is at the forefront following any serious workplace incident. In that context, demonstrating effective supervision is key to an employer’s due diligence defence. However, supervisors themselves may face scrutiny in how they have fulfilled their duties, with many recent health and safety-related prosecutions being against supervisors. In this context, Graeme will discuss the duties of employers to provide necessary supervision, how those duties have been interpreted by tribunals and the courts, and how all workplace parties can effectively mitigate risks of prosecution following an incident.

About Graeme Hooper

Graeme Hooper acts for employers and workers in all areas of workplace law, with a particular focus on matters involving WorkSafeBC. This includes acting for employers and workers in claims, order and penalty appeals, assessment matters, prohibited action complaints (formerly known as discriminatory action complaints), statutory injunctions under the Workers’ Compensation Act, and regulatory and criminal prosecutions. Graeme’s career has included work with the Ministry of Public Safety, the Workers’ Compensation Board of British Columbia, the Court of Appeal, and the Legislative Assembly of British Columbia. Graeme now uses those experiences to assist clients dealing with all levels of government.
Steven Mah: The Building Blocks to Psychological Health & Safety in the Workplace

There has been increasing discussion within workplaces surrounding the importance of fostering mental health among employees. A newer term that has been used to describe this workplace goal is ‘psychological health and safety.’ But what does that really mean?

Steven’s talk provides foundational information about psychological health and safety, simplifying its technical aspects into fundamental and actionable building blocks for audience members. Specifically, this presentation delves into the challenges surrounding mental health at work and discusses how factors such as trust, communication, and support can cultivate a psychologically healthy and safe workplace, proactively address legal requirements, and help workplaces facilitate such strategies. Steven encourages engagement and interactions among audience members to ensure that the psychological health and safety strategies are relevant and tailored to all attendees.

About Steven Mah

Steven is an award-winning Health & Safety Professional, with over 15 years of experience in the field of corporate psychological health and safety. He holds a Master of Science degree with a dual focus in Industrial and Organizational Psychology and Educational Leadership. He conducted original research in emotional and social intelligence, resulting in a 45% increase in job and life satisfaction for participants. Steven currently acts as a Mental Health Injury Prevention Consultant at WorkSafeBC and is a private Counseling Therapist (RTC). Steven’s unique skill lies in his ability to effectively simplify and translate technical content into easy-to-understand concepts and actionable steps. When he’s not working, Steven enjoys spending time outdoors, eating good food, and traveling with his wife and two children.